



Deutsche Post AG · Charles-de-Gaulle-Str. 20 · 53113 Bonn, Germany

Company name  
Name  
Street address  
Postal code + town/city

Date November 14, 2023

Subject **As of January 1, 2024: Reduction of international transport cost surcharges for shipping via air transport**

Dear Customers and Business Partners,

International transport markets remain extremely tense and volatile in these challenging times. In response to the significantly higher costs of our transport service providers, we add a weight-based surcharge (per kilogram or part thereof) to the base rate for DHL Paket International shipments to several destination countries. This helps maintain transport service for global or regional freight to ensure that our obligations to all customers can continue to be met even under changing circumstances.

Nevertheless, we will be able to **reduce current surcharges for many air freight destinations as of January 1, 2024**. For several destinations, the surcharges will remain unchanged.

The following table provides an **overview of all transport cost surcharges effective January 1, 2024 for DHL Paket International** service to the most important destinations listed below:

**OVERVIEW OF THE MAIN TRANSPORT COST SURCHARGES EFFECTIVE JANUARY 1, 2024**

Country	DHL Paket International Premium surcharge per kg (or part thereof)		DHL Paket International Economy surcharge per kg (or part thereof)	
	Old	New	Old	New
Australia	€3.90	<b>€2.70</b>	€3.50	<b>€2.70</b>
Brazil	€2.80	<b>€2.20</b>	€2.80	<b>€2.20</b>
Chile	€2.80	<b>€2.20</b>	€2.80	<b>€2.20</b>
China	€0.50	€0.50	€0.50	€0.50
Hong Kong	€0.50	€0.50	€0.50	€0.50
Japan	€2.80	<b>€1.30</b>	€2.80	<b>€1.30</b>
Canada	€1.95	<b>€1.60</b>	€1.95	<b>€1.60</b>
New Zealand	€3.90	<b>€2.70</b>	€3.50	<b>€2.70</b>

Deutsche Post AG  
Charles-de-Gaulle-Str. 20  
53113 Bonn, Germany

Board of Management  
Dr. Tobias Meyer  
CEO  
Oscar de Bok  
Pablo Ciano  
Nikola Hagleitner  
Melanie Kreis  
Dr. Thomas Ogilvie  
John Pearson  
Tim Scharwath

Chairman of the Supervisory Board  
Dr. Nikolaus von Bomhard

Registered Office Bonn  
Registry Court Bonn  
HRB 6792  
VAT ID No. DE 169 838 187



Country	DHL Paket International Premium surcharge per kg (or part thereof)		DHL Paket International Economy surcharge per kg (or part thereof)	
Singapore	€1.30	<b>€1.00</b>	€1.30	<b>€1.00</b>
South Africa	€2.30	<b>€1.90</b>	€2.30	<b>€1.90</b>
South Korea	€1.50	<b>€1.30</b>	€1.50	<b>€1.30</b>
Taiwan	€1.50	€1.50	€1.50	€1.50
USA	€2.15	<b>€1.60</b>	€2.15	<b>€1.60</b>

In addition, the following table provides an overview of all transport cost surcharges applicable effective January 1, 2024 for DHL Paket International service to zone 4-6 destinations:

**OVERVIEW OF TRANSPORT COST SURCHARGES IN ZONES 4-6 EFFECTIVE JANUARY 1, 2024**

Countries in	DHL Paket International Premium surcharge per kg (or part thereof)		DHL Paket International Economy surcharge per kg (or part thereof)	
	Old	New	Old	New
Zone 4*	€0.35	<b>€0.30</b>	€0.35	<b>€0.30</b>
Zone 5	€1.15	<b>€0.90</b>	€1.15	<b>€0.90</b>
Zone 6	€2.20	<b>€1.90</b>	€2.20	<b>€1.90</b>

\* excl. Armenia, Georgia, Turkey and Russia

You can find an overview of the latest applicable surcharges at [dhl.de/transportkostenzuschlag](https://www.dhl.de/transportkostenzuschlag). The abovementioned transport cost surcharges will be updated there as of January 1, 2024.

We will of course continue to review the International Transport Cost Surcharge on a regular basis and adjust it as needed.

Sincerely,

Your DHL Team