

As of April 19, 2022: Change in international crisis surcharges

Post & DHL Business Customer Portal on 06.04.2022

Dear Customers,

The past two years have been extremely challenging, and this is something that has also been felt in international parcel shipping. We are proud that we have nevertheless succeeded in providing a stable, reliable and cost-effective parcel service for destinations both within and outside Europe. In doing so, however, the shortage of available transport capacities, increases in transport and fuel costs, and changes in flight routes, e. g., to accommodate no-fly zones, have posed major challenges – and continue to do so. To date, we have refrained from passing on these cost increases for the majority of routes. However, in light of the current situation, this is no longer sustainable. Please understand that we now have no choice but to pass on a portion of these additional costs for air transport routes to you in the form of an “international crisis surcharge”.

For this reason, we will be **increasing the existing international crisis surcharges for our DHL Paket International service or introducing this surcharge for a number of countries** with effect from April 19, 2022.

The following table provides an overview of all applicable crisis surcharges effective April 19, 2022, for DHL Paket International service to the most important destinations listed below:

OVERVIEW OF THE MAIN CRISIS SURCHARGES APPLICABLE FROM APRIL 19, 2022

Country	DHL Paket International Premium Surcharge per kg (or part thereof)	DHL Paket International Economy Surcharge per kg (or part thereof)
Australia	€5.20	€3.70
Brazil	€2.80	€2.80
Chile	€3.90	€3.90
China	€0.50	€0.50
Hong Kong	€0.50	€0.50
Japan	€2.90	€2.90
Canada	€2.05	€2.05
New Zealand	€5.20	€3.70
Singapore	€1.30	€1.30
South Korea	€1.50	€1.50
Taiwan	€1.50	€1.50
US	€2.35	€2.35
South Africa	€2.80	€2.80

In addition, the following table provides an **overview of all crisis surcharges applicable effective April 19, 2022**, for DHL Paket International service to zone 4-6 destinations:

OVERVIEW OF CRISIS SURCHARGES APPLICABLE IN ZONES 4-6 FROM APRIL 19, 2022

Countries in	DHL Paket International Premium Surcharge per kg (or part thereof)	DHL Paket International Economy Surcharge per kg (or part thereof)
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Zone 4*	€0.65	€0.65
Zone 5	€1.30	€1.30
Zone 6	€2.30	€2.30

* excl. Armenia, Georgia, Turkey and Russia

[A list of the current zone/country classifications is enclosed for your information.](#)

We will of course **reduce or discontinue the international crisis surcharge** as soon as the situation has normalized.

For additional information on current restrictions impacting international mail and parcel service, and any necessary surcharges for individual countries, go to [dhl.de/aktuelles](https://www.dhl.de/aktuelles). Please check back regularly for updates on the situation as it applies to your shipments.

Sincerely,
Your DHL Team

Deutsche Post AG, Registered Office in Bonn, Registration court Bonn HRB 6792

Board of Management: Dr. Frank Appel (CEO), Ken Allen, Oscar de Bok, Melanie Kreis, Dr. Tobias Meyer, Dr. Thomas Ogilvie, John Pearson, Tim Scharwath

Chairman of the Supervisory Board: Dr. Nikolaus von Bomhard

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